





# Diploma of Hospitality Management

SIT50416

Experience the passion of hospitality  
Move your vision, come, and discover your passion

 [www.envirotech.edu.au](http://www.envirotech.edu.au)  
 [@envirotecheducation](https://www.instagram.com/envirotecheducation)  
 [Envirotech Education](https://www.facebook.com/EnvirotechEducation)  
 [admissions@envirotech.edu.au](mailto:admissions@envirotech.edu.au)

# Course Overview

This program is designed for those who wish to acquire the essential skills to become a successful manager in the Australian hospitality industry.

Envirotech's hospitality program provides students with the specialised hospitality business skills to operate at a senior/managerial level.

Our students gain hospitality industry knowledge and a wide range of specialized business managerial skills. These enable students to be responsible for staff and make a range of tactical professional decisions.

Envirotech Mentors: 15 Hours/week

Lectures: 5 Hours/week

Workplace project course work on the job industry training 15 Hours/week



Online Support



Online Mode



Paid/Unpaid Traineeships



62 weeks



28 Units



Vocational Placements



# Course Units

BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
BSBR501	Manage risk
SITHCCC001	Use food preparation equipment
SITHCCC005	Prepare dishes using basic methods of cookery
SITHCCC006	Prepare appetisers and salads
SITHCCC007	Prepare stocks, sauces and soups
SITHCCC008	Prepare vegetable, fruit, eggs and farinaceous dishes
SITHCCC018	Prepare food to meet special dietary requirements
SITHIND004	Work effectively in hospitality service
SITHKOP007	Design and cost menus
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXFSA001	Use hygienic practices for food safety
SITXGLC001	Research and comply with regulatory requirements
SITXHRM001	Coach others in job skills
SITXHRM002	Roster staff
SITXHRM003	Lead and manage people
SITXHRM004	Recruit, select and induct staff
SITXHRM006	Monitor staff performance
SITXINV002	Maintain the quality of perishable items
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXMPR007	Develop and implement marketing strategies
SITXWHS003	Implement and monitor work health and safety practices

# Qualification Outcomes

A restaurant above the skyline or under the sea level, clubs, pubs, café, motels and even in a cruise that sails around the globe that's how big the hospitality work opportunity is.

This qualification can be used to understand primary skills or upskill in specialty areas in accommodation services, cookery, food and beverage, and gaming.

## Skills and Knowledge Development

Upon completion of the course participants will be able to:

- Establish and perform business relationships
- Oversee budget, assets and operational plans
- Develop and create marketing plans and materials
- Understand budgeting and management aspects of business
- Lead people and manage conflicts
- Create and deliberate professional presentation
- Work efficiently in the hospitality industry
- Boost customer service experience
- Create, monitor, and apply the use of social media for a business
- Plan and oversee in-house or on-site events
- Roster employees appropriately
- Application and monitoring of work health and safety practices, how to identify hazards, assess and control safety risks and participate in safe food handling practices

## Career Outcomes

Business Owner  
Area or Operations Manager  
Café Owner or Manager  
Club Secretary or Manager  
Executive Chef  
Executive Housekeeper  
Executive Sous Chef  
Food and Beverage Manager  
Kitchen Manager  
Motel Owner or Manager  
Rooms Division Manager

# Vocational Placement

Study and apply your skills in a real workplace through a Vocational Work Placement Program. Vocational Placement has the advantage of providing knowledge and experience at the same time.

Students who learn through experience in real workplace settings often find it easier to adapt in the workplace environment, increasing the possibility of future employment.

Envirotech students will have the opportunity to develop career ready skills in their chosen industry under real-life workplace conditions. Vocational Placement enables students to interact in a professional setting with colleagues and clients/guest and provide experience in workplace conditions including working with deadlines and collaborating within a professional team.



Face-2-Face - Training  
At the Workplace  
15 hours per week

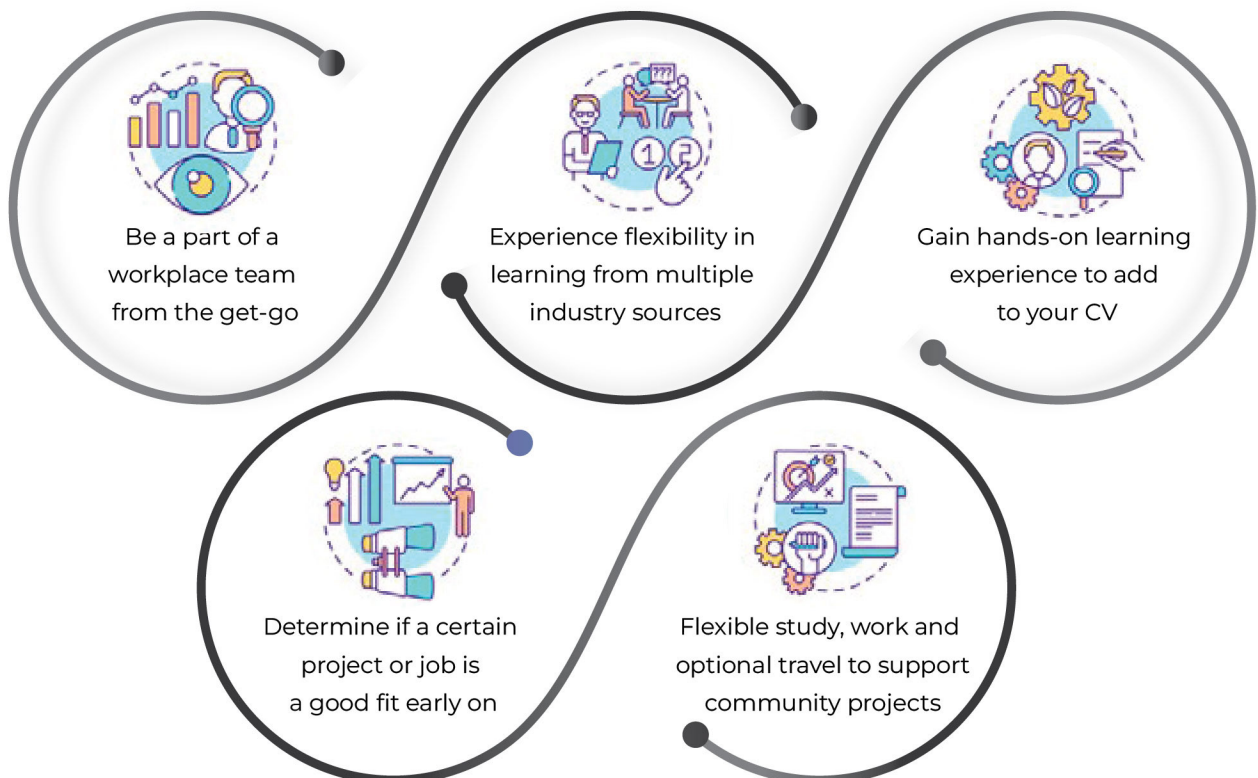


Online - Lessons  
Theory Delivery  
5 hours per week



Online - Mentoring  
Academic Support  
15 hours per week

## Program Benefits



# About Envirotech

Envirotech Education is an award-winning Australian Registered Training organization (RTO) endorsed by the Australian Skill Quality Authority (ASQA) for delivery of Vocational Education and Training (VET).

Envirotech VET accreditations are offered to: domestic, indigenous, international, and high school students.

The College has in-house expert trainers, mentors, and business developers, who are dedicated to connecting students to an industry journey and will facilitate engagement in real business initiatives and sustainable projects.

## Our Hospitality Team



Paraic Kavanagh  
Trainer & Assessor



Renee Batallones  
Trainer & Assessor



Jinlin Cai  
Trainer & Assessor



Kathyryne Adolfo  
Trainer & Assessor

# Weekly Timetable

	MON	TUE	WED	THU	FRI
Morning Class 9am - 11:30am					Online Support
Afternoon Class 12pm - 5:30pm	Online Support		Online Delivery Paraic Kavanagh	Online Delivery Paraic Kavanagh	Online Support
Evening Class 6pm - 9pm			+ Online Support	+ Online Support	

# Annual Academic Calendar

## JANUARY

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## FEBRUARY

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## MARCH

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## APRIL

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## MAY

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## JUNE

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## JULY

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## AUGUST

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## SEPTEMBER

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## OCTOBER

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## NOVEMBER

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## DECEMBER

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31						

Public Holidays	Term Breaks	Intake Dates
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#### CONTACT

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[www.envirotech.edu.au](http://www.envirotech.edu.au)



#### GOLD COAST

62-66 Goodwin Terrace  
Burleigh Heads  
Queensland, 4220

#### BYRON BAY

1 Skinners Shoot Rd  
Byron Bay NSW 2481

#### ENVIROTECH EDUCATION PTY LTD

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CRICOS Provider Code: 03094J

